

? show files;ds  
File 2:INSPEC 1898-2005/Oct w4  
(c) 2005 Institution of Electrical Engineers  
File 9:Business & Industry(R) Jul/1994-2005/Oct 26  
(c) 2005 The Gale Group  
File 20:Dialog Global Reporter 1997-2005/Oct 31  
(c) 2005 Dialog  
File 324:German Patents Fulltext 1967-200542  
(c) 2005 Univentio  
File 340:CLAIMS(R)/US Patent 1950-05/Oct 27  
(c) 2005 IFI/CLAIMS(R)  
File 348:EUROPEAN PATENTS 1978-2005/Oct w04  
(c) 2005 European Patent Office  
File 349:PCT FULLTEXT 1979-2005/UB=20051027,UT=20051020  
(c) 2005 WIPO/Univentio  
File 608:KR/T Bus.News. 1992-2005/Oct 31  
(c)2005 Knight Ridder/Tribune Bus News  
File 635:Business Dateline(R) 1985-2005/Oct 29  
(c) 2005 ProQuest Info&Learning  
File 654:US Pat.Full. 1976-2005/Oct 27  
(c) Format only 2005 Dialog  
File 810:Business Wire 1986-1999/Feb 28  
(c) 1999 Business Wire  
File 996:NewsRoom 2000  
(c) 2005 Dialog

Set	Items	Description
S1	22	(PRINTER? ? OR FAX OR FACSIMILE OR LASERJET OR LASER()JET? ? OR OUTPUT? ?)(5N)(EMBED? OR INTERGRAT? OR COUPL? OR COMBIN? OR INSTALL? OR WIRE? OR INTEGRAT? OR STORE? OR STORING OR INC- LUD? OR HAS OR HAVING)(2N)((WEB OR INTERNET)()(BROWSER? OR SE- RVER?) OR DA
S2	20	RD (unique items)

? t2/3,k/all

2/3,K/1 (Item 1 from file: 20)  
DIALOG(R)File 20:Dialog Global Reporter  
(c) 2005 Dialog. All rts. reserv.

11994024 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
Austin, Texas Companies Pioneer Telecommunications Convergence Services  
Kirk Ladendorf  
KRTBN KNIGHT-RIDDER TRIBUNE BUSINESS NEWS (AUSTIN AMERICAN-STATESMAN -  
TEXAS)  
July 17, 2000  
JOURNAL CODE: KASS LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 1695

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... for big companies to keep track of their customers, whether they  
contact them by telephone, fax, e-mail or web browser. A customer  
history stored in a database can give a sales agent a way to deliver  
better service and maybe make new sales.  
"If you know quickly who your best customers are, you can treat them  
like gold...

2/3,K/2 (Item 1 from file: 324)  
DIALOG(R)File 324:German Patents Fulltext  
(c) 2005 Univentio. All rts. reserv.

0003865362 \*\*Image available\*\*  
Process for local adjusting and memory of order preferences and profile  
data  
Prozess zum lokalen Einstellen und Speichern von Bestellungsbevorzugungen  
und Profildaten  
Patent Applicant/Assignee:  
Hewlett-Packard Co Palo Alto, Calif., US  
Inventor(s):  
Harper Mark A, Middleton,Id., US  
Patent and Priority Information (Country, Number, Date):

Ginger R. DeMille

Patent: DE 10210262 A1 20021017  
Application: DE 10210262 20020308  
Priority Application: US 2001823783 20010329 (US 82378301)  
Publication Language: German  
Fulltext Word Count (English): 4784  
Fulltext Word Count (German): 3747  
Fulltext Word Count (Both): 8531

Fulltext Availability:

Description (English machine translation)

Description (English machine translation)

... soon as they are introduced by the notification process, the preferences and profile data, in order to buy using of suitable information consumer items of a desired retailer.

To send a characteristic, which is supplied by the device 10, is the ability, user-(or customers -) preferences and customer profile data back to the Kundentools, e.g. the Einkaufstools 64, which is intended in connection with an embedded web server on a computer peripheral device or a printer. The preferences -and customer profile data can be used then, in order to implement an automatic purchase process.

In a case Kundentools Einkaufstools 64 cover, e.g. a program or an aid programme, which makes a purchase order possible.

A further characteristic, which is supplied by the device 10, is the ability...

2/3,K/3 (Item 1 from file: 340)  
DIALOG(R)File 340:CLAIMS(R)/US Patent  
(c) 2005 IFI/CLAIMS(R). All rts. reserv.

10631731

E/SALES PREDICTION USING CLIENT VALUE REPRESENTED BY THREE INDEX AXES AS CRITERION

Inventors: Kawai Tetsuya (JP); Watarai Koji (JP)

Assignee: Unassigned Or Assigned To Individual

Assignee Code: 68000

Probable Assignee: Dentsu Tec Inc JP

Attorney, Agent or Firm: LOWE HAUPTMAN GILMAN AND BERNER, LLP, 1700  
DIAGONAL ROAD, SUITE 300 / 310, ALEXANDRIA, VA, 22314, US

	Publication Number	Kind	Date	Application Number	Date
Internat. Convent.:	US 20040138958	A1	20040715	US 2002478376	20020426
				WO 2002JP4289	20020426
				Section 371:	20020426
				Section 102(e):	20020426
Priority Applic:				JP 2001165325	20010531

Exemplary Claim:

D R A W I N G

1. (amended) A sales -predicting method based on triple-axis mapping of customer value, employing a customer-value-analyzing computer system of an institute that collects and analyzes purchase - history data in a database; said computer system comprising a processing server having a group of analyzing programs for analyzing customer value, a database server for managing various databases, a web server, and a data input/ output terminal connected to a communication line; said database server comprising at least a customer-purchasehistory database for accumulating purchase - history data including at least (1) a customer name or code, (2) a product code, (3) the quantity...

Non-exemplary Claims:

...specific manufacturer or brand in a specific market; said computer system comprising a processing server having a group of analyzing programs for analyzing customer value, a database server for managing various databases, a web server, and a data input/ output terminal

connected to a communication line; said database server comprising a customer- purchase - history database for accumulating said purchase - history data concerning customers that purchase merchandise of a specific manufacturer or brand; and a total manufacturer/brand customer-purchase-history...

2/3,K/4 (Item 1 from file: 348)

DIALOG(R)File 348:EUROPEAN PATENTS

(c) 2005 European Patent Office. All rts. reserv.

01763630

Apparatus, method and system for providing information in accordance with one of a plurality of protocols  
Vorrichtung, Verfahren und System zur Mitteilung von Informationen in Ubereinstimmung mit einem von einer Mehrzahl von Protokollen  
Dispositif, methode et systeme pour la fourniture d'informations suivant un protocole parmi plusieurs

PATENT ASSIGNEE:

Ricoh Company Ltd., (3895230), 3-6 Nakamagome 1-chome, Ohta-ku, Tokyo 143-8555, (JP), (Applicant designated States: all)

INVENTOR:

Kobayashi, Sayaka, 4-14-21, Chuou Ohta-ku, Tokyo, (JP)

LEGAL REPRESENTATIVE:

Mounteney, Simon James (74911), MARKS & CLERK, 57-60 Lincoln's Inn Fields, London WC2A 3LS, (GB)

PATENT (CC, No, Kind, Date): EP 1439684 A2 040721 (Basic)  
EP 1439684 A3 050223

APPLICATION (CC, No, Date): EP 2004250227 040116;

PRIORITY (CC, No, Date): JP 20038801 030116

DESIGNATED STATES: AT; BE; BG; CH; CY; CZ; DE; DK; EE; ES; FI; FR; GB; GR; HU; IE; IT; LI; LU; MC; NL; PT; RO; SE; SI; SK; TR

EXTENDED DESIGNATED STATES: AL; LT; LV; MK

INTERNATIONAL PATENT CLASS: H04L-029/06; G06F-017/30; G06F-003/12; H04N-001/00; H04L-029/08; H04L-012/24

ABSTRACT WORD COUNT: 145

NOTE:

Figure number on first page: 4

LANGUAGE (Publication,Procedural,Application): English; English; English

FULLTEXT AVAILABILITY:

Available Text	Language	Update	Word Count
CLAIMS A	(English)	200430	2583
SPEC A	(English)	200430	17863
Total word count - document A			20446
Total word count - document B			0
Total word count - documents A + B			20446

...SPECIFICATION device can be remotely controlled from a terminal such as a personal computer (PC). Also, web server function built-in devices are widely used. In this devices, for example, input paper tray information (firmware version, job history, device configuration, job management information, stored document management information and so on) of an image forming apparatus such as a copier, a printer and a facsimile can be viewed on a web browser of PC via a network.

In order to properly display data transmitted from a web server on a web browser of PC, the web server has to generate the data in a data format that the web browser can handle, for...

2/3,K/5 (Item 2 from file: 348)

DIALOG(R)File 348:EUROPEAN PATENTS

(c) 2005 European Patent Office. All rts. reserv.

01654521

Service providing device and service providing method  
Gerat und Verfahren zur Bereitstellung von Dienstleistungen  
Dispositif de fourniture de services et procede de fourniture de services

PATENT ASSIGNEE:

MATSUSHITA ELECTRIC INDUSTRIAL CO., LTD., (216883), 1006, Oaza-Kadoma, Kadoma-shi, Osaka 571-8501, (JP), (Applicant designated States: all)

INVENTOR:

Ginger R. DeMille

Imaida, Kazuto, 31-26, Gunkeshin-machi, Tatatsuki-shi, Osaka, 596-1136,  
(JP)  
Takemoto, Masayo, 3-3-19, Kaminshinden, Toyonaka-shi, Osaka, 560-0085,  
(JP)

LEGAL REPRESENTATIVE:

Grunecker, Kinkeldey, Stockmair & Schwanhauser Anwaltssozietat (100721)  
, Maximilianstrasse 58, 80538 Munchen, (DE)

PATENT (CC, No, Kind, Date): EP 1361530 A2 031112 (Basic)  
EP 1361530 A3 050105

APPLICATION (CC, No, Date): EP 2003010384 030508;

PRIORITY (CC, No, Date): JP 2002133272 020508

DESIGNATED STATES: AT; BE; BG; CH; CY; CZ; DE; DK; EE; ES; FI; FR; GB; GR;  
HU; IE; IT; LI; LU; MC; NL; PT; RO; SE; SI; SK; TR

EXTENDED DESIGNATED STATES: AL; LT; LV; MK

INTERNATIONAL PATENT CLASS: G06F-017/60

ABSTRACT WORD COUNT: 119

NOTE:

Figure number on first page: 1

LANGUAGE (Publication,Procedural,Application): English; English; English  
FULLTEXT AVAILABILITY:

Available Text	Language	Update	Word Count
CLAIMS A	(English)	200346	2334
SPEC A	(English)	200346	24161
Total word count - document A			26495
Total word count - document B			0
Total word count - documents A + B			26495

...SPECIFICATION 601 to register their membership and accepts the registration; a member information unit 609 for storing the member information collected by the membership accepting unit 603 as the above-mentioned member information 609a; a service unit 602 for providing the services for the members, such as sales of products, acceptance of repairs, information service by e-mail or the like, and questionnaire requests, via the web server 601; a service history unit 608 for storing the service histories supplied from the service unit 602 as the above-mentioned service history information; a log output unit 604 for extracting the logs of the www pages of the members who have...server 101 to register their membership and acceptsthe registration; a member information unit 109 for storing the member information collected by the membership accepting unit 103 as the above-mentioned member information 109a; a service unit 102 for providing the services for the members, such as sales of products, acceptance of repairs, information service by e-mail or the like, and questionnaire requests, via the web server 101; a service history unit 108 for storing the service histories supplied from the service unit 102 as the above-mentioned service history information; a log output unit 104 for extracting the logs of the www pages of the members who have...

2/3,K/6 (Item 1 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

(c) 2005 WIPO/Univentio. All rts. reserv.

01235919 \*\*Image available\*\*

INFLUENCING COMMUNICATIONS AMONG A SOCIAL SUPPORT NETWORK  
GESTION DES COMMUNICATIONS DANS UN RESEAU D'ASSISTANCE SOCIALE

Patent Applicant/Assignee:

CARINGFAMILY LLC, 270 South Taylor Avenue, Louisville, Colorado 80027, US  
, US (Residence), US (Nationality), (For all designated states except:  
US)

Patent Applicant/Inventor:

WILLIAMS Michael David, 1162 Peakview Circle, Boulder, Colorado 80302, US  
, US (Residence), US (Nationality)

DAVOUST Paul, 1003 Turnberry Circle, Louisville, Colorado 80027, US, US  
(Residence), US (Nationality)

TAENZER David, 2585 South Lansing Way, Aurora, Colorado 80014, US, US  
(Residence), US (Nationality)

Legal Representative:

DESANCTIS Michael A (et al) (agent), 2200 Wells Fargo Center, 90 South  
7th Street, Minneapolis, MN 55402-3901, US,

Patent and Priority Information (Country, Number, Date):

Ginger R. DeMille

Patent: WO 200543313 A2 20050512 (WO 0543313)  
Application: WO 2004US34928 20041023 (PCT/WO US04034928)  
Priority Application: US 2003514172 20031024

Designated States:

(All protection types applied unless otherwise stated - for applications 2004+)

AE AG AL AM AT AU AZ BA BB BG BR BW BY BZ CA CH CN CO CR CU CZ DE DK DM  
DZ EC EE EG ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC  
LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NA NI NO NZ OM PG PH PL PT RO  
RU SC SD SE SG SK SL SY TJ TM TN TR TT TZ UA UG US UZ VC VN YU ZA ZM ZW  
(EP) AT BE BG CH CY CZ DE DK EE ES FI FR GB GR HU IE IT LU MC NL PL PT RO  
SE SI SK TR  
(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG  
(AP) BW GH GM KE LS MW MZ NA SD SL SZ TZ UG ZM ZW  
(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 26345

Fulltext Availability:

Detailed Description

Detailed Description

... maintenance, remote supportability by the family or communication service provider personnel. Additionally, paper-based communications having configurable font size tailored to the recipient the printed output can be customized on the level of an visual individual digital mailbox user numerous needs and preferences can be accommodated (consider color-blindness, contrast requirements, ... etc.).

[01271 Note that in this description, in order to facilitate explanation, the web server 420, distribution server 430, central service database 450 and communication service provider services 440 are ...

2/3,K/7 (Item 2 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

(c) 2005 WIPO/Univentio. All rts. reserv.

01235918 \*\*Image available\*\*

USE OF A CLOSED COMMUNICATION SERVICE TO DIAGNOSE AND TREAT CONDITIONS IN SUBJECTS

UTILISATION D'UN SERVICE DE COMMUNICATION FERME POUR DIAGNOSTIQUER ET TRAITER LES ETATS PATHOLOGIQUES DE PATIENTS

Patent Applicant/Assignee:

CARINGFAMILY LLC, 270 South Taylor Avenue, Louisville, CO 80027, US, US  
(Residence), US (Nationality), (For all designated states except: US)

Patent Applicant/Inventor:

WILLIAMS Michael David, 1162 Peakview Circle, Boulder, CO 80302, US, US  
(Residence), US (Nationality)

HUDNUT Paul S, 1129 Buttonwood Drive, Fort Collins, CO 80525, US, US  
(Residence), US (Nationality)

DAVOUST Paul, 1003 Turnberry Circle, Louisville, CO 80027, US, US  
(Residence), US (Nationality)

Legal Representative:

DESANCTIS Michael A (et al) (agent), 2200 Wells Fargo Center, 90 South 7th Street, Minneapolis, MN 55402-3901, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200543312 A2 20050512 (WO 0543312)

Application: WO 2004US34927 20041023 (PCT/WO US04034927)

Priority Application: US 2003514172 20031024

Designated States:

(All protection types applied unless otherwise stated - for applications 2004+)

AE AG AL AM AT AU AZ BA BB BG BR BW BY BZ CA CH CN CO CR CU CZ DE DK DM  
DZ EC EE EG ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC  
LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NA NI NO NZ OM PG PH PL PT RO  
RU SC SD SE SG SK SL SY TJ TM TN TR TT TZ UA UG US UZ VC VN YU ZA ZM ZW  
(EP) AT BE BG CH CY CZ DE DK EE ES FI FR GB GR HU IE IT LU MC NL PL PT RO  
SE SI SK TR

Ginger R. DeMille

(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG  
(AP) BW GH GM KE LS MW MZ NA SD SL SZ TZ UG ZM ZW  
(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English  
Filing Language: English  
Fulltext Word Count: 31913

Fulltext Availability:  
Detailed Description

Detailed Description

... remote supportability by

37

the family or communication service provider personnel. Additionally, paper-based communications having configurable font size tailored to the recipient accommodates visual impairments. Because the printed output can be customized on the level of an individual digital mailbox user numerous needs and preferences can be accommodated (consider color-blindness, contrast requirements, ...etc.).

[01541 Note that in this description, in order to facilitate explanation, the web server 420, distribution server 430, central service database 450 and communication service provider services 440 are ...

2/3,K/8 (Item 3 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

(c) 2005 WIPO/Univentio. All rts. reserv.

00922110 \*\*Image available\*\*

BUYER MANAGED ORDER TRANSMITTING SYSTEM AND METHOD

SYSTEME ET PROCEDE POUR LA TRANSMISSION DE COMMANDE GERE PAR RAPPORT A L'ACHETEUR

Patent Applicant/Assignee:

IPOWER LOGISTICS LLC, Suite 850, 812 Huron Road, Cleveland, OH 44115, US,  
US (Residence), US (Nationality), (For all designated states except: US)

Patent Applicant/Inventor:

CHESLEY Robert A, 161 Ash Swamp Road, Newmarket, NH 03857, US, US  
(Residence), US (Nationality), (Designated only for: US)

BREAULT Christopher J, 70 Holden Road, Paxton, MA 01612, US, US  
(Residence), US (Nationality), (Designated only for: US)

DOUCETTE John L, 22 Nicole Avenue, Northbridge, MA 01534, US, US  
(Residence), US (Nationality), (Designated only for: US)

MARVIN Michael P, 11765 Pinehurst Lane, Chardon, OH 44024, US, US  
(Residence), US (Nationality), (Designated only for: US)

SULLIVAN Joseph D Jr, Suite 2B, 13715 Shaker Blvd., Cleveland, OH 44120, US, US (Residence), US (Nationality), (Designated only for: US)

Legal Representative:

KONDAS Brian E (agent), Calfee, Halter & Griswold LLP, Suite 1400, 800 Superior Avenue, Cleveland, Ohio 44114, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200256140 A2-A3 20020718 (WO 0256140)

Application: WO 2002US1064 20020115 (PCT/WO US0201064)

Priority Application: US 2001261852 20010115

Designated States:

(Protection type is "patent" unless otherwise stated - for applications prior to 2004)

AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU CZ DE DK DM DZ  
EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS  
LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ  
TM TR TT TZ UA UG US UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZM ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 6259

Fulltext Availability:

Detailed Description

Detailed Description  
... facility).

[00221 Another advantage of the present invention is that it eliminates the need for integrating dedicated software into a Buyer's computer operating system.

[00231 Another advantage of the present invention is that it offers the Buyer flexibility in transmitting Orders to vendors via electronic data interchange (EDI) and other electronic documents (e.g. XML protocols), facsimile, or a standard Internet browser depending on the Vendor's capability and preference.

[0024] Another advantage of the present invention is that it reduces costs associated with maintaining...

2/3,K/9 (Item 4 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

(c) 2005 WIPO/Univentio. All rts. reserv.

00877767

SYSTEM AND METHOD FOR PRODUCT PRICE TRACKING AND ANALYSIS

SYSTEME ET PROCEDE DE PISTAGE ET D'ANALYSE DE PRIX DE PRODUITS

Patent Applicant/Assignee:

ZILLIANT INC, 3103 Bee Caves Road, Suite 200, Austin, TX 78746, US, US  
(Residence), US (Nationality), (For all designated states except: US)

Patent Applicant/Inventor:

ULFERTS Mark Lynn, 10006 Sausalito Drive, Austin, TX 78759, US, US  
(Residence), US (Nationality), (Designated only for: US)

CHIEN Yung-Hsin, 5913 Salcon Cliff Drive, Austin, TX 78749, US, US  
(Residence), (Designated only for: US)

Legal Representative:

DINOVO Andrew G (agent), Vinson & Elkins, LLP, 2300 First City Tower,  
1001 Fannin, Houston, TX 77002-6760, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200210961 A2 20020207 (WO 0210961)

Application: WO 2001US23375 20010725 (PCT/WO US0123375)

Priority Application: US 2000625096 20000725

Designated States:

(Protection type is "patent" unless otherwise stated - for applications prior to 2004)

AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU CZ DE DK DM DZ  
EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR  
LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL  
TJ TM TR TT TZ UA UG US UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 12180

Fulltext Availability:

Detailed Description

Detailed Description

... 299 to \$310 with 65% of the customers in cluster A likely to purchase at first visit at the low price end (from \$299-\$302). Customers in Cluster

B are likely to purchase at first visit at a price of \$307.")

The Profile Wizard 70 is capable of transmitting reports and outputs such as productspecific price band information to external software such as web servers, electronic catalogs, and Dynamic Pricing Engine 80. The Workbench has a small software footprint such that the software can be loaded onto web servers or...

2/3,K/10 (Item 5 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT  
(c) 2005 WIPO/Univentio. All rts. reserv.

00456834 \*\*Image available\*\*

A SYSTEM, METHOD AND ARTICLE OF MANUFACTURE FOR SWITCHED TELEPHONY  
COMMUNICATION  
SYSTEME PROCEDE ET ARTICLE CONCU POUR LES COMMUNICATIONS TELEPHONIQUES PAR  
RESEAU COMMUTE

Patent Applicant/Assignee:

MCI WORLDCOM INC,

Inventor(s):

ZEY David A,

Patent and Priority Information (Country, Number, Date):

Patent: WO 9847298 A2 19981022

Application: WO 98US7927 19980415 (PCT/WO US9807927)

Priority Application: US 97835789 19970415; US 97834320 19970415

Designated States:

(Protection type is "patent" unless otherwise stated - for applications  
prior to 2004)

AL AM AT AU AZ BA BB BG BR BY CA CH CN CU CZ DE DK EE ES FI GB GE GH HU  
IL IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MD MG MK MN MW MX NO NZ PL  
PT RO RU SD SE SG SI SK SL TJ TM TR TT UA UG UZ VN YU ZW GH GM KE LS MW  
SD SZ UG ZW AM AZ BY KG KZ MD RU TJ TM AT BE CH CY DE DK ES FI FR GB GR  
IE IT LU MC NL PT SE BF BJ CF CG CI CM GA GN ML MR NE SN TD TG

Publication Language: English

Fulltext Word Count: 156638

Fulltext Availability:

Detailed Description

Detailed Description

... is used to communicate information to a variety of set top devices

1941

1943. A web server 1944 provides access for an order entry system

1945

to the Internet 1910.

In an embodiment, the order entry system 1945 generates complete  
profile

information for a given telephone number, including, name, address, fax  
number, secretary's number, wife's phone number, pager, business  
address, e-mail address, IP...

2/3,K/11 (Item 6 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT  
(c) 2005 WIPO/Univentio. All rts. reserv.

00443927

A COMMUNICATION SYSTEM ARCHITECTURE  
ARCHITECTURE D'UN SYSTEME DE COMMUNICATION

Patent Applicant/Assignee:

MCI WORLDCOM INC,

EASTEP Guido M,

LITZENBERGER Paul R,

OREBAUGH Shannon R,

ELLIOTT Isaac K,

STELLE Rick,

SCHRAGE Bruce,

BAXTER Craig A,

ATKINSON Wesley,

KNOTSMAN Chuck,

CHEN Bing,

VANDERSLUIS Kristan,

Inventor(s):

EASTEP Guido M,

LITZENBERGER Paul R,

OREBAUGH Shannon R,

ELLIOTT Isaac K,

STELLE Rick,

SCHRAGE Bruce,

BAXTER Craig A,



ATKINSON Wesley,  
KNOSTMAN Chuck,  
CHEN Bing,  
VANDERSLUIS Kristan,  
JUN Fang DI,

Patent and Priority Information (Country, Number, Date):

Patent: WO 9834391 A2 19980806  
Application: WO 98US1868 19980203 (PCT/WO US9801868)  
Priority Application: US 97794555 19970203; US 97794114 19970203; US  
97794689 19970203; US 97807130 19970210; US 97798208 19970210; US  
97795270 19970210; US 97797964 19970210; US 97800243 19970210; US  
97798350 19970210; US 97797445 19970210; US 97797360 19970210

Designated States:

(Protection type is "patent" unless otherwise stated - for applications  
prior to 2004)

AL AM AT AU AZ BA BB BG BR BY CA CH CN CU CZ DE DK EE ES FI GB GE GH GM  
GW HU ID IL IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MD MG MK MN MW MX  
NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT UA UG US UZ VN YU ZW GH  
GM KE LS MW SD SZ UG ZW AM AZ BY KG KZ MD RU TJ TM AT BE CH DE DK ES FI  
FR GB GR IE IT LU MC NL PT SE BF BJ CF CG CI CM GA GN ML MR NE SN TD TG

Publication Language: English

Fulltext Word Count: 156226

Fulltext Availability:

Detailed Description

Detailed Description

... that is used to  
communicate information to a variety of set top devices 1941 A web  
server 1944 provides access for an order entry system 1945 to the  
Internet 1910.

In an embodiment, the order entry system 1945 generates complete  
profile  
information for a given telephone number, including, name, address, fax  
number, secretary's number, wife's phone number, pager, business address,  
e-mail address, IP...

...by everyone on the network  
with authorization to do so. In an alternate embodiment, the order  
entry  
system utilizes a web interface for accessing an existing directory  
service  
database 1934 to provide information for the profile to supplement user  
entered information.

The Internet 1910 is tied to the Public Switched Network (PSTN) 1960  
via a  
gateway 1950. The...

2/3,K/12 (Item 1 from file: 635)  
DIALOG(R)File 635:Business Dateline(R)  
(c) 2005 ProQuest Info&Learning. All rts. reserv.

2082139 56542763  
The future starts here// Austin companies at forefront of telecommunications  
convergence  
Ladendorf, Kirk  
Austin American Statesman pD1  
Jul 17, 2000  
WORD COUNT: 1,812  
DATELINE: Austin Texas

TEXT:

...for big companies to keep track of their customers, whether they  
contact them by telephone, fax, e-mail or web browser. A customer  
history stored in a database can give a sales agent a way to deliver  
better service and maybe make new sales.

"If you know quickly who your best customers are, you can treat them like gold..."

2/3,K/13 (Item 1 from file: 654)  
DIALOG(R)File 654:US Pat.Full.  
(c) Format only 2005 Dialog. All rts. reserv.

0005942415

Internet-based brand management and marketing communication instrumentation network for deploying, installing and remotely programming brand-building server-side driven multi-mode virtual kiosks on the world wide web (www), and methods of brand marketing communication between brand marketers and consumers using the same

Inventor: Perkowski, Thomas, INV  
Muchhal, Vaibhava, INV  
Kennedy, Katherine, INV  
Ulloa, Fernando, INV  
O'Hara, Kathleen, INV

Assignee: IPF, Inc.(02), Stamford, CT

Correspondence Address: Thomas J. Perkowski, Esq. Thomas J. Perkowski, Esq., P.C., Soundview Plaza 1266 East Main Street, Stamford, CT, 06902, US

	Publication Number	Kind	Date	Application Number	Filing Date
Main Patent	US 20050004838	A1	20050106	US 2004812341	20040329
CIP	PENDING			US 2003693856	20031024
CIP	PENDING			US 2003602990	20030624
CIP	PENDING			US 2000716848	20001117
CIP	PENDING			US 2000695744	20001024
CIP	PENDING			US 2000641908	20000818
CIP	PENDING			US 2000599690	20000622
CIP	PENDING			US 2000483105	20000114
CIP	ABANDONED			US 99465859	19991217
CIP	US 6625581			US 99447121	19991122
CIP	PENDING			US 99441973	19991117
CIP	ABANDONED			US 99284917	19990421
CIP	US 5918214			US 96736798	19961025
CIP	US 6064979			US 96752136	19961119
CIP	ABANDONED			US 97826120	19970327
CIP	US 5950173			US 97854877	19970512
CIP	PENDING			US 97871815	19970609
CIP	ABANDONED			US 97936375	19970924
PCT	WO 97US19227		19971027		

Fulltext word Count: 205617

Description of the Invention:

...easily importing existing product databases and site design directly into the Intershop; (3) build detailed profiles of buyers and present them with products that match these profiles, creating a personalized shopping experience; and (4) offer complementary products for sale based on current selections, thereby raising the overall value of each e-commerce transaction carried...

2/3,K/14 (Item 2 from file: 654)  
DIALOG(R)File 654:US Pat.Full.  
(c) Format only 2005 Dialog. All rts. reserv.

0005933515 \*\*IMAGE Available

Derwent Accession: 2005-099247

Method and system for identifying and categorizing past due telecommunication service orders

Inventor: McDougal, Harold, INV  
Neidecker, Stan, INV  
Gregory, Michael, INV

Correspondence Address: SPRINT COMMUNICATIONS COMPANY L.P., 6391 SPRINT PARKWAY KSOPHT0101-Z2100, OVERLAND PARK, KS, 66251-2100, US

	Publication Number	Kind	Date	Application Number	Filing Date
Main Patent	US 20040267586	A1	20041230	US 2003610191	20030630

Fulltext Word Count: 9819

## Description of the Invention:

...0017] ARC 102 may also include servers 107. Servers 107 may include a history server 108 that retains a record of service orders processed by ARC 102, a web server 109 that may be used to create web queues as described below, a database server 110, and a fax server 111 for use in automated facsimile transmission as described below...

2/3,K/15 (Item 3 from file: 654)

DIALOG(R)File 654:US Pat.Full.

(c) Format only 2005 Dialog. All rts. reserv.

0005723961

Derwent Accession: 2003-156879

Sales prediction using client value represented by three index axes as criterion

Inventor: Watarai, Koji, INV

Kawai, Tetsuya, INV

Correspondence Address: LOWE HAUPTMAN GILMAN AND BERNER, LLP, 1700 DIAGONAL ROAD SUITE 300 /310, ALEXANDRIA, VA, 22314, US

	Publication Number	Kind	Date	Application Number	Filing Date
Main Patent	US 20040138958	A1	20040715	US 2003478376	20031121
PCT					
Priority				JP 2001165325	20010531

Fulltext Word Count: 12542

## Exemplary or Independent Claim(s):

- (amended) A sales-predicting method based on triple-axis mapping of customer value, employing a customer-value-analyzing computer system of an institute that collects and analyzes purchase - history data in a database; said computer system comprising a processing server having a group of analyzing programs for analyzing customer value, a database server for managing various databases, a web server, and a data input/ output terminal connected to a communication line; said database server comprising at least a customer- purchase - history database for accumulating purchase - history data including at least (1) a customer name or code, (2) a product code, (3) the quantity...

...specific manufacturer or brand in a specific market; said computer system comprising a processing server having a group of analyzing programs for analyzing customer value, a database server for managing various databases, a web server, and a data input/ output terminal connected to a communication line; said database server comprising a customer- purchase - history database for accumulating said purchase - history data concerning customers that purchase merchandise of a specific manufacturer or brand; and a total manufacturer/brand customer-purchase-history...

2/3,K/16 (Item 4 from file: 654)

DIALOG(R)File 654:US Pat.Full.

(c) Format only 2005 Dialog. All rts. reserv.

0005502894 \*\*IMAGE Available

Derwent Accession: 2003-846784

Service providing device and service providing method

Inventor: Imaida, Kazuto, INV

Takemoto, Masayo, INV  
Correspondence Address: WENDEROTH, LIND & PONACK, L.L.P., 2033 K STREET N.  
W. SUITE 800, WASHINGTON, DC, 20006-1021, US

	Publication Number	Kind	Date	Application Number	Filing Date
Main Patent	US 20040010564	A1	20040115	US 2003424866	20030429
Priority				JP 2002133272	20020508

Fulltext Word Count: 31295

Description of the Invention:

...601 to register their membership and accepts the registration; a member information unit 609 for storing the member information collected by the membership accepting unit 603 as the above-mentioned member information 609a; a service unit 602 for providing the services for the members, such as sales of products, acceptance of repairs, information service by e-mail or the like, and questionnaire requests, via the web server 601; a service history unit 608 for storing the service histories supplied from the service unit 602 as the above-mentioned service history information; a log output unit 604 for extracting the logs of the www pages of the members who have...101 to register their membership and accepts the registration; a member information unit 109 for storing the member information collected by the membership accepting unit 103 as the above-mentioned member information 109a; a service unit 102 for providing the services for the members, such as sales of products, acceptance of repairs, information service by e-mail or the like, and questionnaire requests, via the web server 101; a service history unit 108 for storing the service histories supplied from the service unit 102 as the above-mentioned service history information; a log output unit 104 for extracting the logs of the www pages of the members who have...

2/3,K/17 (Item 5 from file: 654)  
DIALOG(R)File 654:US Pat.Full.  
(c) Format only 2005 Dialog. All rts. reserv.

0005088884 \*\*IMAGE Available  
Derwent Accession: 2003-040250  
Process for setting and storing ordering preferences and profile data locally  
Inventor: Mark Harper, INV  
Correspondence Address: HEWLET-PACKARD COMPANY Intellectual Property  
Administration, P.O. Box 272400, Fort Collins, CO, 80527-2400, US

	Publication Number	Kind	Date	Application Number	Filing Date
Main Patent	US 20020143642	A1	20021003	US 2001823783	20010329

Fulltext Word Count: 5358

Description of the Invention:

...0026] One feature provided by apparatus 10 is the ability to return user (or customer) preferences and customer profile data back to customer tools, such as purchasing tools 64, that are provided in conjunction with an embedded web server on a computer peripheral device, or printer. The preferences and customer profile data can then be used to implement an automated purchase process...

2/3,K/18 (Item 6 from file: 654)  
DIALOG(R)File 654:US Pat.Full.  
(c) Format only 2005 Dialog. All rts. reserv.

0005036898 \*\*IMAGE Available  
Derwent Accession: 2002-635708  
Product information distribution system

Ginger R. DeMille

Inventor: Kenji Tsumura, INV  
Hisayoshi Yanase, INV  
Hideo Sakumoto, INV  
Masako Okada, INV

Correspondence Address: Roger T. Frost KILPATRICK STOCKTON LLP, 2400  
Monarch Tower 3424 Peachtree Road, N.E., Atlanta, GA, 30326, US

	Publication Number	Kind	Date	Application Number	Filing Date
Main Patent	US 20020091591	A1	20020711	US 2001894507	20010628
Priority				JP 15382001	20010109

Fulltext Word Count: 14332

Description of the Invention:

...0071] At this time, in step S30, the DB server 21 generates a sales history preparation instruction for storing in the DB server 21 sales history described above from the Internet 13 via the web server 23, and outputs this to the web server 23 via a bus. Then, the web server 23 having received the sales history preparation instruction from the DB server 21 instructs the communication control section 47 to obtain the sales history including the customer ID, purchase date, product code, manufacturer, and means of settlement from the communication information accessing now to the communication control section 47, and stores this sales history, as shown in FIG. 2A, in the DB 39 managed by the DB server 21, from the web server 23 via a bus...

2/3,K/19 (Item 7 from file: 654)  
DIALOG(R)File 654:US Pat.Full.  
(c) Format only 2005 Dialog. All rts. reserv.

4104970 \*\*IMAGE Available  
Derwent Accession: 1998-312857

Utility

E/ System, method and article of manufacture for communications utilizing calling, plans in a hybrid network

Inventor: Elliott, Isaac K., Colorado Springs, CO  
Krishnaswamy, Sridhar, Cedar Rapids, IA  
Assignee: MCI Communications Corporations(02), Washington, DC  
MCI Communications Corp (Code: 40955)

Examiner: Chin, Wellington (Art Unit: 273)  
Assistant Examiner: Carman, Melissa Kay

	Publication Number	Kind	Date	Application Number	Filing Date
Main Patent	US 5867495	A	19990202	US 96758734	19961118

Fulltext Word Count: 98158

Description of the Invention:

...In an embodiment, the order entry system 1945 generates complete profile information for a given telephone number, including, name, address, fax number, secretary's number, wife's phone number, pager, business address, e-mail address, IP...

2/3,K/20 (Item 1 from file: 810)  
DIALOG(R)File 810:Business Wire  
(c) 1999 Business Wire . All rts. reserv.

0824614 BW1256

BUSINESS RESEARCH GRP: Major New Study Charts Soaring Network  
Infrastructure Spending Among Internet Service Providers

March 20, 1998

Byline: Business/Technology Editors

...II  
covers other issues, concerns, and directions which ISPs will address in the short term, including :  
- Value-added services (virtual private networks, telephony, electronic commerce, web hosting, content development, fax , firewall services, custom applications)  
- Emerging technologies (xDSL, 56K modems, cable modems, vendor preferences )  
- ISP spending (access, hardware, software, personnel; 1997 and 1998)  
- Network infrastructure spending (ATM, Frame Relay, routers, access servers)  
- Web servers (vendor preference , number installed , planned purchases )  
- Caching proxy servers (number installed , planned purchases )  
- Operations (billing, customer support, pricing)  
- Outsourcing opportunities (billing, electronic commerce solutions, customer support)  
- ISP profile (number of subscribers, consumer vs. business customers, revenue)  
- Purchase process (decision maker, channel preference, purchase criteria)  
In preparing Vendor Opportunities in the Internet Service Provider Market II, BRG conducted in-depth telephone interviews with 150 decision makers at regional, local, and national ISPs, including online service providers, telephone companies, and cable companies.  
"It is apparent," noted Mr. Cline, "that...  
?